

Aston Barclay Buyer Guarantee Claim Submission Form

Must be within the 2-day Buyer Guarantee Agreement
Claim is not registered until a claim form is received by Opteven.

Buyer & Vehicle Details	
Authorised Buyer Name	
Vehicle Registration Plate	
Make / Model	
Proof of current mileage (photo image or video required)	
Contact Details	
Address of Vehicle (incl. postcode)	
Telephone Number	
Email Address	
Vehicle's Concern	
Reported Vehicle Issue (including fault codes) *Video required. Speed/distance fault become apparent	
Section of assured report claiming against	
Has the vehicle been driven on the road?	YES <input type="checkbox"/> NO <input type="checkbox"/> If yes, miles covered: <input type="text"/>
Is the vehicle on an Aston Barclay Site or has this vehicle been delivered?	Aston Barclay Site or 3rd party arranged by buyer <input type="checkbox"/> Delivered <input type="checkbox"/> <input type="text"/>

Proof of delivery is required.

***Please attach a clear digital image of the vehicle's concern and a short video of the vehicle at idle. This must show the registration number and dashboard. This information is vital to the claim being logged. Please email the form with subject line 'Aston Barclay Claim' to: astonbarclayclaims@opteven.com**

[Buyer Guide](#) ▶

[Terms & Conditions](#) ▶

Opteven Dealer UK Ltd, Oxford House, Oxford Road, Thame, Oxon, OX9 2AH

Phone: 0345 222 4543 | Email: astonbarclayclaims@opteven.com | Web: www.opteven.co.uk

Company Registration No: 06792906.