

Aston Barclay Buyer Guarantee Claim Submission Form

Must be within the 2-day Buyer Guarantee Agreement Claim is not registered until a claim form is received by WMS.

Buyer & Vehicle Details	
Authorised Buyer Name	
Authorised Buyer Aston Barclay Account Number	
Registration Number	
Make/Model	
Proof of current mileage (photo image or video required)	
Contact Details	
Address of Vehicle	
Telephone Number	
Email Address	
Vehicle's Concern	
Reported Vehicle Issue (including fault codes)	
*Video required. Speed/distance fault become apparent	
Has the vehicle been driven on the road?	YES NO If yes, miles covered:
Is the vehicle on an Aston Barclay Site or has this vehicle been delivered?	Aston Barclay Site or Delivered 3rd party arranged by buyer
Proof of delivery is required. *Please attach a clear digital image of the vehicle's concern and a short video of the vehicle at idle. This must show the registration number and dashboard. This information is vital to the claim being logged. Please email the form with subject line 'Aston Barclay Claim' to: astonbarclayclaims@wmsgroup.co.uk Buyer Guide Terms & Conditions	

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