

24th March 20

Dear Customer,

Aston Barclay sales move Online only from 24th March.

As a company we have been following and acting upon the advice issued by the Government, NHS and WHO in order that we do the right thing to safeguard our employees and customers.

In light of the announcement by government on 23rd March, we will no longer operate our physical auction programme and as a result all physical sales will stop with immediate effect.

We wish to provide assurance that all our sites will be secured, we have mobilised key personnel to ensure that sites are closed properly, and all security measures are in place.

We have skeleton staff available up to Friday 27th March to accept vehicles that are currently in transit and on route for delivery to our sites and we wish to reiterate that interactions follow social distancing advice. We want to highlight that we are aware that some transporters have been stopped and told to return to their base and we are therefore reviewing actions that we can take, in line with government instructions to enable the movement of vehicles and more information will follow on this.

From today all stock that is available for sale will start to be marketed via our online sales platform, e-Xchange. We are reviewing the options to launch additional complimentary digital sales channels and more details will follow about these.

Our digital applications have been designed to make it easy to buy through Aston Barclay and you can buy from both a mobile device using our award-winning app or via your computer through www.astonbarclay.net. We have put a quick user guide to help you transition to an online sales programme to buy or sell.

[Please find details of how to buy and sell online here.](#)

For further questions, please contact our leadership team directly; Martin Potter; Managing Director Auction at martin.potter@astonbarclay.net. Daren Wiseman; Digital Product Director at daren.wiseman@astonbarclay.net. Richard Cross; Sales Director at richard.cross@astonbarclay.net

For system support and password assistance, please contact info@astonbarclay.net or by telephoning us on 01924 927576

Lastly, I would like to thank you for your support during what has been a challenging time for everyone, and I hope that it is not too long before we can welcome you back to our physical locations. Until then please stay safe, take care of your families and together we will get through this.

With my best wishes.

Neil Hodson
CEO
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